



Allscripts Electronic Health Records Increase in KLAS Scores

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Research and consulting firm records across-the-board advances for Allscripts Sunrise Clinical Manager™ and Allscripts TouchWorks® in all categories.

CHICAGO, Jan. 15, 2014 /PRNewswire/ -- Survey results for healthcare research company KLAS indicate that Allscripts (NASDAQ: MDRX) has made initial progress in the company's stated goal to achieve "Best in KLAS" designation for its electronic health records and population health management solutions for physician groups, hospitals and health systems.

Allscripts TouchWorks, also known as Allscripts Enterprise EHR™, and Allscripts Sunrise Clinical Manager scores rose in the Ambulatory EMR and Acute Care EMR categories in all of the survey areas utilized by KLAS. Allscripts TouchWorks had an 11 percent improvement for the 12-month period ended December 2013, and Allscripts Sunrise achieved a 4 percent improvement over the same timeframe. (Best in KLAS report: *2013 Top 20 Best in KLAS Awards: Software & Professional Services, December, 2013*. © 2013 KLAS Enterprises, LLC. All rights reserved. www.KLASresearch.com)

There were also year-over-year increases for both solutions in all KLAS-measured categories, which include sales, training, functionality and upgrades. Most notable are higher Allscripts scores in the category of "Implementation and Training," and in the client-focused category of "Service and Support."

"Early feedback on the latest release of Allscripts Sunrise Clinical Manager has been positive," said Taylor Davis, VP of Strategy and Analysis at KLAS. "Generally, providers are reporting that it has been a clean release and a good step forward. Allscripts customers are also expressing confidence in Paul Black, and see dbMotion™ and FollowMyHealth™ applications as a move in the right direction. There is still a lot of road to cover, but things are getting better."

"The goal at Allscripts is to ensure that our solutions achieve "Best in KLAS," which goes beyond the rating of the product. It means we are contributing to improvements in healthcare globally. I am proud of the gains we've made," said Paul M. Black, President and CEO of Allscripts. "We will continue to focus on quality, innovation and service to deliver the best solutions for our clients and to build healthy populations in which every patient matters and every patient counts."

Allscripts TouchWorks is a powerful multi-specialty ambulatory solution that offers automated clinical decision support at the point of care, a configurable clinical desktop, and nearly 800 peer-reviewed Care Guides, and is designed to help complex organizations manage their clinical, financial and operational needs.

Ben Gaumer, M.D., Chief Medical Informatics Officer of Catholic Health Initiatives in Englewood, Colo., said "Allscripts TouchWorks has been a very effective solution for Catholic Health Initiatives as it provides the flexibility in design and efficiency with note forms to support customization and the user experience across both primary and specialty care practices. Providers are involved in customization which increases their level of engagement and resultant adoption."

Used by many of the leading hospitals and health systems internationally, Allscripts Sunrise Clinical Manager is an advanced clinical information and workflow guidance solution that integrates inpatient, emergency and ambulatory care through a single, enterprise-wide electronic health record. The performance of Allscripts Sunrise Clinical Manager and Allscripts implementation and services teams is reflected in recent feedback from Allscripts Sunrise clients.

"Our Sunrise 6.1 upgrade was the best ever," said Robert Altiero, Clinical Systems Manager, Sarasota Memorial Hospital in Sarasota, Fla.

About Allscripts

[Allscripts](http://www.allscripts.com) (NASDAQ: [MDRX](http://www.allscripts.com)) delivers the insights that healthcare providers require to generate world-class outcomes. The company's Electronic Health Record, practice management and other clinical, revenue cycle, connectivity and information solutions create a *Connected Community of Health™* for physicians, hospitals and post-acute organizations. To learn more about Allscripts, please visit www.allscripts.com, [Twitter](#), [YouTube](#) and [It Takes A Community: The Allscripts Blog](#).

About KLAS

KLAS is a research firm on a global mission to improve healthcare delivery by enabling providers to be heard and counted. Working with thousands of healthcare professionals and clinicians, KLAS gathers data on software, services, medical equipment and infrastructure systems to deliver timely reports, trends and statistical overviews. The research directly represents the provider voice and acts as a catalyst for improving vendor performance. Follow KLAS on Twitter at www.twitter.com/KLASresearch.

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