

Allscripts eChart™ Courier service exchanges 10 million records

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CHICAGO, April 24, 2017 (GLOBE NEWSWIRE) -- Allscripts (NASDAQ:MDRX) eChart Courier service has exchanged ten million medical records since its inception in 2015, saving significant amounts of time for payers and physician practices across the United States. Currently, there are over 35 thousand providers taking advantage of eChart Courier.

Allscripts eChart Courier service helps physician practices automate the appropriate sharing of medical records with affiliated health plans. It encrypts and electronically delivers the medical record via a cloud-based architecture to the payer, streamlining the reimbursement timeline by sending the required information quickly. The service is available to health care providers at no charge.

Exchanging 10 million records via the cloud is a significant accomplishment for eChart Courier and a substantial integrity and labor savings for providers. According to DataFile Technologies, there are 100+ million records being requested of providers annually, and 90 percent of them are still being exchanged via traditional paper or analog faxing methods. These legacy methods do not offer discreet or structured data to be exchanged effectively and can cause unnecessary issues and inefficiencies.

"When your practice receives requests from a payer for charts that require pulling massive quantities of patient information, it's very time consuming," said Chief Financial Officer at Hutchinson Clinic, Gary Goliher. "By accommodating health plan requests electronically, we've reduced the cost, risk and disruption to our practice, enabling us to focus on delivering quality care to our patients."

Allscripts eChart Courier service is integrated within a practice's Allscripts EHR and complies with health plan operations, including the National Committee for Quality Assurance (NCQA), Healthcare Effectiveness Data and Information Set (HEDIS) and the Centers for Medicare and Medicaid Services (CMS) Five-Star Quality Rating Program and Patient Risk Assessment.

"Open, interoperable solutions help connect providers to all stakeholders, including payers," said Allscripts Vice President and General Manager, Payer & Life Sciences, Jay Bhattacharyya. "By enabling electronic health information exchange with payers via the cloud, the result is better care across the community."

About Allscripts

Allscripts (NASDAQ:MDRX) is a leader in healthcare information technology solutions that advance clinical, financial and operational results. Our innovative solutions connect people, places and data across an Open, Connected Community of HealthTM. Connectivity empowers caregivers to make better decisions and deliver better care for healthier populations. To learn more, visit www.allscripts.com, Twitter, YouTube and It Takes A Community: The Allscripts Blog.

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